HOW TO CHOOSE
FIND OUT FROM
THE EXPERTS
A SPECIAL SUPPLEMENT TO
THE HOT SPRINGS
VILLAGE VOICE
When considering improvements for your home, the internet is a great tool to gather information on companies you may be considering. But according to Arkansas’ Attorney General Leslie Rutledge’s website, every year home improvement scams are among the top 10 consumer issues in Arkansas.

Listed below are some things to consider while researching confusing, and sometimes, misleading things online that may lead you to be taken advantage of:

Accurate websites: There are many “find qualified contractors here” or “lead generating” websites that “copy and paste” information from businesses websites in hopes that potential customers contact them instead of the home improvement company directly. Then, they attempt to sell the potential customers contact information to the home improvement company directly. This can become extremely frustrating for the homeowner, because instead of being called by the company you “thought” you were contacting you are being contacted by several companies for an estimate.

Accurate information: When on a company’s website make sure to take note of their testimonials, reviews, photographs, awards, and videos. While visiting several sites you sometimes will notice the same pictures on the other sites as well. We have actually had pictures of our work found on other sites, with our installers wearing our company shirts! Remember, just because it’s on the internet doesn’t mean it’s true. If a company tells you they are licensed and insured, make sure to check out http://aclb.arkansas.gov. At this site, you can find out if a company is licensed, insured, if they have been fined, if their license is suspended/revoked, and exactly what kind of home improvement work they are licensed to do on your home.

Call: Simple right? Always make sure when calling a company that you have reached the correct company. Never be afraid to ask “too many” questions to make sure it’s the right one. We have often had people call in and tell us that they tried to reach us but hung up because we wanted them to take a survey? Offered them a trip to the Bahamas? Or, it took too long to talk to an actual person.

So, how can you be 100% positive you’ve reached Wilson’s Home Improvement?

Wilson’s Home Improvement ONLY uses the following websites and social media outlets for our company information, testimonials, and product information:

- www.wilsonssiding.com
- www.angieslist.com
- Facebook
- Twitter
- Google Plus
- YouTube
- Yelp
- www.Cityof.com

When reaching out to Wilson’s by telephone or via email for a free estimate, you will be directed to Stephanie. Stephanie is our Customer Relations Coordinator, and she personally handles each and every appointment. If you have submitted an email request and haven’t heard from her within 24 hours, excluding weekends and holidays, please call (866)262-9908. We value each call and email we receive, and we do not want anyone to be misled believing that you are reaching out to our company and no one is responding.

When considering making such a significant investment in your home, you can never be too careful. The home improvement industry is not regulated, which means finding a company you can trust is even more important. If you are considering siding or windows for your home, we would like for you to give us the opportunity to earn your business. Let us show you the “Wilson’s Difference.”
Whether you visit on a consistent basis for Wellness Care or only for specific problems, you are being proactive about keeping your body in good health. Most know of the benefits for the neck and spine, but many may not be aware of the additional benefits of Chiropractic Care.

Less Illnesses. A study done by Dr. Ronald Pero at the NY Institute showed that chiropractic care is a completely drugless approach to healthcare. Improved Moos. Research shows that Chiropractic Care makes one happier by hormone balancing. Decreasing stress hormones like cortisol and increasing feel-good hormones like dopamine.

More Energy. Many patients notice and love this side effect of regular care. Nutritional evaluation can zero in on drains of your energy. Less Pain. Keeping the spine in alignment and nervous system balanced helps keep pain away. Regular care accomplishes this with- out having to rely on painkillers.

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In practice, Dr. Kurt Larsen is the longest standing health care professional serving HSV. He sees patients statewide and teaches doctors and students nationwide largely due to the experience and success of assisting HSV patients health-care needs.

If you are feeling tired, sluggish, or often in pain, or if you feel good but want to be better... call for a consultation with Dr. Larsen to see how you can benefit from his specialty in the Chiropractic profession. Spring bursting with beauty throughout the Village as well maintained gardens show the best of Southern and Midwestern plant varieties. But, our sleepy, weedless hillsides and redly soil cause many homeowners to cry for help. Molly Baldwin, Clear Creek Gardener’s graduate/horticulturalist zero in on three themes as she visits troubled yards... overgrown, dull, and dead.

Lack of sunlight and fertil- izer can sap the natural beauty of many crape myrtles, holly, azalea, rose, camellia, quince, and for- tythia. Professional pruning is different for each type of shrub and goes a long way toward regaining control of a yard. It can be part of an annual maintenance or repeated as needed.

Less Drugs and Hospitals. An estimated 4.5 million Americans seek hospital care each year. Sometimes doctors and students nationwide largely due to the experience and success of assisting HSV patients health-care needs.

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If you are like most people, you didn’t choose a pharmacist, you chose a pharmacy for your medication needs. Regrettably, today, insurance programs do not always contract with all pharmacies to accept your insurance benefit, so it remains up to the patient to call and ask if the pharmacy of your choice accepts your plan. We at Village HealthMart are proud to say we accept all major insurance plans. A list of small independently-owned pharmacies do not have the option or choice to be listed or provided networks like chain stores do, but we are members of chain and independent pharmacy. This unique merger of chain and independent pharmacy is what helped the Health Mart chain get the 2009 J.D. Power #1 in Customer Service Award for all pharmacies.

Your pharmacist can be a significant resource for you, therefore it is important that you develop a personal relationship with him.

Through the delivery of personalized programs and services, today’s independent pharmacies are often the top choice for consumers seeking a trusted healthcare advisor to help them maintain and improve their overall health and well-being.

Dr. Michael Butler, owner of Village Health Mart Pharmacy and Compounding Center, and also Health Mart Home Medical and Oxygen Supply, is proud to be the oldest independent single-owned business having served Hot Springs Village and the surrounding area for over 40 years. We have enlarged or moved our locations, added compounding and DME & Oxygen supply, added sophisticated computerization and automation so that we could continue to provide the best service to our customers. We also provide free delivery for prescriptions.

Our newest building on HWY 7 is our DME warehouse which includes a showroom and our insurance billing.


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When choosing a pharmacy: • Independently-owned pharmacies are operated by their owners they cannot help but care a little more! • If you have questions or concerns about your medications, are you able to speak directly to the pharmacist? • Is your pharmacy able to develop your film faster than the drugstore? • Can a pharmacy fill your prescriptions? • Does the pharmacist talk to you about each new medication and explain such things as how and when to take the medication and what you can and cannot take it with? • If the answer to any of these questions is no, come and visit our pharmacy and find out why we are part of such a prestigious national award and why our customers have voted us “The Best.”
Selecting an attorney is a very personal decision. In some ways, it is similar to choosing a doctor who specializes in a certain area of medicine. Lawyers typically confine their practices to a few certain areas of the law, such as estate planning and elder law, or criminal defense, or bankruptcy.

For most Villagers, the only attorney they will need to retain is one whose practice focuses in the areas of estate planning and elder law.

Because estate planning is not confined to wealthy families, everyone who owns any assets needs to have an estate plan, regardless of the size or value of those assets. To choose a qualified, skilled estate planning lawyer, you should start with referrals from trusted friends and/or relatives, professionals with whom you work (such as your financial advisor or CPA), and local bankers and trust company representatives. Lawyer referral services may be useful; however, you should keep in mind that most services, such as those provided through local or state bar associations, are listings of lawyers, with no guarantees of the quality of the firm. Typically, the attorneys are not screened by the association, nor are they required to meet with any special qualifications, other than being licensed to practice law.

Some factors to consider when selecting an estate planning attorney are:

• How long has the attorney been practicing?
• What percentage of his/her practice is in the area of estate planning?
• Does the attorney communicate well with you?
• Is there a general fee schedule for services?

If you are considering a law firm or specific attorney, ask for written material about the firm/lawyer including credentials, education, professional associations, and experience. If you plan to interview the attorney, you should be prepared to pay for the office visit. Very few estate planning attorneys offer free consultations, although some will apply the fee towards the cost of preparation of the estate planning documents, if prepared shortly after the consultation.

Instead of a free consultation, look to see if the attorney offers seminars or educational programs in the community, and, if so, attend one. You can get a real feel for the lawyer’s expertise and communication skills, and you will better educate yourself about the basics of estate planning.

One final factor to consider is the attorney’s reputation in the community. If the lawyer is known for his/her diligence, skills, conscientiousness, and/or she has loyal clients and the respect of other professionals, this is not accidental!

To find an attorney qualified in another area of law, contact your estate planning attorney. He or she will often know what attorneys are good, and, perhaps more important, what ones you should avoid.

Contact my Village office of the Legacy Law Group to set an appointment with Attorney Sherrill Nicolosi, to meet all of your estate planning, elder law, and real estate needs.

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Voted Best Attorney


SHERRILL NICOLOSI

YOUR TRUSTED ATTORNEY


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Services include:

• Revocable Living Trusts- Estate Planning
• Wills- Planning for Nursing Home Expense
• Durable Power of Attorney
• Living Wills and Health Care Documents
• Real Estate Transactions
Riverside Grocery & Catering has been located on the banks of the North fork of the Saline River since the early 1900’s. It began selling hot lunches in the late 80’s when Dianne Garner, and her mother were running the store, and could not leave. They began cooking lunch for themselves, and customers would come in and tell them that “they wanted some of that good home cooking too”. Around 1990, Dianne remodeled the store, and took out the feed room, and made it the dining room, added a kitchen, and opened up the “Home Cooking” that Riverside is known for. They began serving catfish on Fridays, and this was cooking presented itself in Hot Springs AR. We have grown our catering business also. We currently cater within a 50 mile radius of Benton. We think this will be a great opportunity for the folks in Garland County to get to know about the great food at Riverside, and we are hoping to get started on cleaning and repainting the building Monday Feb 13th. We think this will be a great opportunity for the folks in Garland County to get to know about the great food at Riverside, plus give our current customers a place to eat that they are familiar with when they are in the Hot Springs area, and give us a chance to grow our catering business also. We will continue to serve Hot Springs Village, Saline County, and all of the surrounding areas. We currently cater within a 50 mile radius of Benton. We would like to thank our customers for their years of support, and hope to continue to build on that relationship for many more years to come.

**CATFISH CATERING MENU**

- Fried Shrimp
- Catfish Fillets
- Chicken Strips
- Baked Beans
- Coleslaw
- Potato Salad
- Smoked Chicken
- BBQ Pork
- BBQ Sauce
- Tartar sauce, ketchup, hot sauce, fresh lemon
- Buns
- Iced Tea
- Lemonade
- Ice Tea
- Lemons
- Water

**ONSITE CATERING**

- HOMECOOKING catering options available for smaller groups

- Our custom made trailer is well equipped to deliver a hot & fresh meal.

- Wraps, Sliders, Subs, Mac & Cheese, Baked Beans, Brownies and Cookies

- All hand made & cooked in our kitchen.

- We furnish all plates, cups, eating utensils and include so your event will be worry-free.

- We will take care of everything.

- Catering to 100 (100 to 1500

- Our trailer was needed. We brought home the new trailer on New Year’s Day in 2016, and had it on the road by the middle of January. In 2016 we cooked at over 150 events in Central Arkansas.

- As we began 2017, another opportunity presented itself in Hot Springs AR. We have done several catering jobs in Hot Springs, and see it as a giant opportunity to grow our brand. Mattie is from the Hot Springs area also, and has always wanted to have something in Hot Springs too. We signed a lease in mid-Feb to operate a 2200 square foot restaurant in the newly opened Walmart Neighborhood Market. It will be a restaurant that is open for lunch and dinner Tuesday through Saturday, and we will serve lunch on Sunday. It will be called Riverside Café and Catering. Starting out we are going to concentrate on our fish, chicken, and burgers. We may add plate lunches later, and plan to cook like we did at the store.

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RE/MAX is True to its Roots
• Founded in 1973, in Denver, Colo., by Dave and Gail Liniger, who still lead the network today.
• RE/MAX has held the number one market share in the U.S. and Canada since at least 1999.
• RE/MAX of Hot Springs Village first opened its doors in 1991. Previous owners Charlotte Hitchens and then Jeff Holansworth are still a part of this Top Producing Team.

Nobody Sells More Real Estate than RE/MAX
• Over 100,000 agents in nearly 100 countries, a greater worldwide presence than any other real estate brand.
• RE/MAX Associates average more real estate sales experience than other real estate agents.
• Producing over $120,000,000 last year, RE/MAX of Hot Springs Village continues to be the “Market Leader” for over 20 years!

RE/MAX is the #1 Name in Real Estate*
• RE/MAX leads the industry in brand awareness* and has the largest share of voice in local and national TV advertising.
• RE/MAX of Hot Springs Village continues to lead our local industry and finished as the second highest producer among ALL RE/MAX franchises in the State of Arkansas.

RE/MAX Agents Give Back to the Community
• Being a part of our community and giving back is vitally important to us. We participate in: Village Walk for Cancer Research, Teen Challenge Golf Tournament, Special Olympics, many of the arts based organizations and so much more.
• RE/MAX agents have donated more than $150 million to Children’s Miracle Network Hospitals since 1992 and RE/MAX is one of the top three donors of all time to the charity.
• RE/MAX agents have been recognized for their community service through the National Association of Realtors’ Good Neighbor Award program.

RE/MAX is Seen as an Industry Leader
• RE/MAX agents outsell other agents by more than 2 to 1 in the REAL Trends 500 survey of large brokerages.
• RE/MAX of Hot Springs Village is home to over 32 agents and staff.
• We are the largest Real Estate Company & Long-Term Property Management Firm in the Village.
• Our MLS listings are syndicated to over 80 domains and websites to include the big hitters like REMAX.com, Realtor.com, Trulia & Zillow.
• Get even more listing exposure through newspaper advertising in the Village Voice, Suddenlink and our commercials on Suddenlink and KVRE.
• Home of the largest Long-term Property Management Company in our area where we are fully certified in the state of the art management software “Appfolio.”
• Pick up a copy of our very “Homes” & “Escape to the Ouachita’s” magazine, complete with agencies own listings.
• Wednesday is companywide caravan day. We visit five of our new listings every week, alternating between the east and west areas of the Village.

* Above the Crowd – Call RE/MAX!
We're off to a great New Year! And I think we're experiencing some welcome economic changes too!

With spring right around the corner Hal and I want to say many thanks to all our friends and neighbors who have purchased window covering products from us over the past 17 years. We have enjoyed doing business with each and every one of you and think of you as friends as well as customers.

For those of you who don't know us we have been living and working in Hot Springs Village for 17 years. We came to the Village in 2000 from Georgetown Tx where we also had a window covering business for 8 years.

We offer all window covering products but we specialize in Solar Screen Shades, Plantation Shutters and motorization. We guarantee our work because we measure and our installations are done by knowledgeable craftsmen.

Our prices are highly competitive.

Our consultations are complimentary. We'll bring our showroom to your home or office so we can match colors and styles comfortably.

Be sure to call us when you're thinking about renovating or updating your home or you have a brand new home. We specialize in Norman Window Fashions, the world's second largest manufacturer of window coverings. We also represent Corradi USA for outdoor living products such as exterior patio shades & awnings. Check out our website to learn more about us.

At Jim and Mel's Golf Cars we believe that the golf car is just the beginning. We have factory trained and certificated technicians to ensure your car is properly maintained or repaired. We will help you first determine how you are going to use the car. Listed below are some questions you can ask yourself to help you determine just that.

- Are you going to play one course most of the time?
- Are you going to trailer that car to the course or drive it?
- Are you going to use it as a neighborhood vehicle or strictly drive it as a golf vehicle?
- How important is speed?

We at Jim and Mel's Golf Cars have spent nearly 35 years helping to answer these questions. Let us put our experience to work for you. Advanced technologies have finally caught up with the golf car industry. We are proud to say we have it at Jim and Mel's.

The RXV & TXT comes with a 48 volt A/C powered golf car. The RXV is the first ever 48 volt A/C powered golf car. The RXV & TXT is the first electric golf car to use drive-by-wire and brake-by-wire technologies. The RXV & TXT can save you 40% in annual operating expense over any other golf car that has come before it. Gas and electric Freedom models go 19 mph. With average use it will pay for itself in an estimated three short years.

If you choose to sell, it will offer you more equity for resale than any other car on the market.

The RXV & TXT will make it easier for you to enter and exit so you can get back to playing golf, not getting in and out of the golf car!

The RXV & TXT provide the greatest stability for off path terrain while providing the smoothest ride.

Hal & Stephanie Hawley
501-922-6512
501-204-9432 or
501-204-9433

CUSTOM WINDOW COVERINGS
- SHUTTERS
- SHADES
- BLINDS

Villagers for 17 Years

Jim & Mel's Golf Cars

All Repairs Guaranteed
Factory Trained Technicians
623-5631 4060 N. Hwy. 7, Hot Springs 922-5200
The sounds of daily life and the voices of family, friends, and co-workers are all gifts to cherish.

Getting your hearing tested with a loved one may be the most precious and uplifting gift you can give—or get—says the Bet- ter Hearing Institute (BHI). No doubt, it will be among the very best things you— and your loved one—can do for your relationship and to safeguard an active, healthy, engaging lifestyle.

Hearing aids vary widely in their style, size, circuits and features. As a Miracle-Ear consultant, we are trained to make the best recommendation based upon your hearing loss and lifestyle in order to provide the most personalized fitting experience. We have the ability to work with all hearing loss and budgets. An important aspect for your hearing healthcare, choose a hearing specialist which you feel comfortable working with, is a long-term relationship. Our office strives to be warm, friendly, empathetic and eager to serve our patients.

Most hearing aids today are digital and micro- processable. We are able to get the micro-processor program- ming in the prescription of the hearing device. The proper circuitry of the hearing aid is depends upon many things. A person’s lifestyle is very important, the more socially active a person is the more benefit they will receive from Premium level technology. Hearing loss is a deciding factor that helps us decide which circuitry and style hearing aid is most beneficial. Dexterity is important. How many microphones are available in the hearing instrument is important, especially to those who have difficulty hearing in noise. As Hearing Healthcare professionals, we evaluate each patient and the hearing needs on individual basis. There is No One Size fits all answer.

Four out of five adults are in need of hearing aids. Hearing loss in adults generally isn’t a surpris- ing condition. The major- ity of patients with hearing problems can be fully and most appropriately helped with the use of properly fitted hearing aids.

At Miracle-Ear, we en- courage you, if you expe- rience any difficulty with your hearing, contact our Hearing Healthcare Provid- ers for an evaluation. We have two convenient locations. Call our office today and make an appointment.

Call 501-984-6224
today to subscribe!

LIVING YOUR LIFE
THE WAY YOU WANT
One journey. Many stories.
What will your life experi- ences be, and how will they affect us and our families? There are several levels of Senior options available to meet your needs which can fuel overwhelming. Good Samaritan Society provides a Continuum of Care to meet your needs if and when they change. Knowing you may have an important decision to make sometimes here is some information to help you make an informed decision.

Independent Senior Liv- ing: Tailored for the caring for the young! Traveling a lot and worrying about your home? Too many bills to pay? Independent Senior Living provides all the services you need so you don’t have to worry while maintaining your independence.

Assisted Living: Maybe you or your loved one has had a decline in health and you just need some extra help with your daily living, you can contact our Hearing Healthcare Providers for an evaluation. We have two convenient locations. Call our office today and make an appointment.

Senior options available to you are in need of hearing aids. Hearing loss in adults generally isn’t a surprising condition. The majority of patients with hearing problems can be fully and most appropriately helped with the use of properly fitted hearing aids.

At Miracle-Ear, we encour- age you, if you experience any difficulty with your hearing, contact our Hearing Healthcare Providers for an evaluation. We have two convenient locations. Call our office today and make an appointment.

Call 501-984-6224 today to subscribe!
Arkansas Best Insurance offers plenty of good reasons to buy insurance there. First, there is experience. “With more than 100 years in the Hot Springs area, we have a great understanding of the industry,” said Jason Brown, who runs the ABI Hot Springs Village office located in the Village Square. Then, there’s pride. “We take great pride taking care of our customers by giving customer service that is second to none,” said Brown. Plus, there’s selection. “We represent a number of great companies, not just one. We can do all the shopping for you in one office,” said Brown. “If you are looking for personal, commercial, or life insurance services, this is the place to find it all,” said Brown. We offer all types of personal insurance coverages, including auto, homeowner’s, motorcycle, boat, life, and health. “We also offer a wide variety of business insurance plans for your commercial auto, work comp, business owners packages, and general liability needs. ABI’s expertise is demonstrated by its experience in handling numerous clients of all sizes, including large multi-state clients. We are a single source for your every insurance need. As a Trusted Choice agency, we work for YOU.” We are dedicated to YOU, the customer, and are committed to treating you as a person, not a policy,” said Brown. We are able to do this because of our wonderful staff, Sharon Leonard and Janet Eldred have been working in the Village for years. We have also recently renovated a new office space and have added more staff. Laura Davis and Cathy Keisler have now joined our team here in Hot Springs Village and both have been with ABI for a combined 25 years. Laura has lived in and played in the Village her whole life and is one of our top producers, she is excited about helping the community and being their agent. Both Jason Brown and Laura Davis hold the designation of Certified Insurance Counselor, which means they have gone above and beyond in their education to provide the best service to their customers with the knowledge behind that designation. ABI was formerly known as Arkansas Bank and Trust Insurance Agency, founded in 1905. Mike Lipton, CIC, and Jay Olson, CIC, ARM, acquired ART Agency in 1995, where they were employed all the time. ABI is not only one of the oldest independent insurance agencies in Arkansas, but it has also grown to be one of the largest. “ABI’s commitment is to protect our customers and to help them best preserve their assets with proper insurance coverages. Our fully automated, multi-location offices enable us to provide you with prompt, efficient service. Furthermore, each customer works directly with highly trained, experienced and licensed representatives you can depend on,” said Brown. ABI Insurance Agents and staff play active roles in many community events and organizations from First Step, United Way, Susan G Komen Race for the Cure along with other countless civic organizations from Rotary, Lions Club, Chambers of Commerce, and School Boards where they hold positions to help shape the futures of the communities we are involved in. ABI is an agency that prides itself in giving back to our communities in any way we can and we are thankful for what those communities do for us.

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